



DEPARTMENT OF PUBLIC SAFETY
E911 * Communications * Emergency Management * EMS

"We protect the health, safety, and welfare of our community with pride and professionalism!"

November 30, 2004

Mr. Robert K. Waddell,II
ThinkSharp, Inc
1302 East 5th Avenue
Cheyenne, Wyoming 82001

Dear Mr. Waddell:

Just to let you know, the training you provided on the Sacco Triage Method was well received and virtually all of the feedback was positive. Without a doubt the most common remark I have heard is "this sure takes all of the guesswork out of triage". The EMS crews, hospital ER staff, military first responders, firefighters, nurses and physicians are excited about having this common ground that will get the right patient to the right facility in the right order.

We appreciate your and Mick Navin's return to further educate those members not available for the first courses and to install the software in our communications center. Mr. McCord's offer to conduct simulations through our communications center, based on our local scenarios, will enhance the familiarity of the system without having to stage repeated mock exercises. We are currently collecting the RPM data and the Sacco score on every trauma patient via our electronic patient reporting. From the field this score is being radioed into the ER's along with other trauma alert criteria. This daily field practice will pay off in the event we have a large scale disaster.

We appreciate the opportunity to participate in the development of the system as it grows to meet the specific demands of field utilization. Your willingness to customize the system for our needs without compromising the Sacco Triage Method benefits us and potentially all future users. We look forward to your next visit and appreciate the assistance you continue to lend.

Sincerely,
Al Herndon, Chief
Okaloosa County EMS